

CLAIMS

Now, therefore, the following is claimed:

1 1 A method, comprising the steps of:
2 monitoring travel data associated with a vehicle;
3 contacting a user communications device associated with a user before the vehicle
4 reaches a vehicle stop; and
5 informing the user that the vehicle will be delayed in reaching the vehicle stop
6 and informing the user of the vehicle proximity from the vehicle stop.

1 2 The method of claim 1 further comprising the step of making a
2 notification call to the user before the vehicle arrives at the vehicle stop to indicate
3 impending arrival of the vehicle at the vehicle stop.

1 3. A method, comprising the steps of:
2 monitoring travel data associated with the vehicle;
3 comparing planned timing of the vehicle along a route to updated vehicle status
4 information;
5 contacting a user communications device before the vehicle reaches a vehicle stop
6 along the route; and
7 informing the user of the vehicle delay with respect to the vehicle stop and of
8 updated impending arrival of the vehicle at the vehicle stop, based upon the updated
9 vehicle status information and the planned timing.

1 4. A method, comprising the steps of:
2 monitoring travel of the vehicle; and
3 contacting a user communications device before the vehicle reaches the vehicle
4 stop and indicating that a notification call will be later than expected; and
5 contacting the user communications device a second time before the vehicle
6 reaches the vehicle stop to thereby indicate impending arrival of the vehicle at the vehicle
7 stop.

5. A system, comprising:

means for monitoring travel data associated with a vehicle;

means for contacting a user communications device before the vehicle reaches a vehicle stop; and

5 means for informing the user that the vehicle will be delayed in reaching the vehicle stop and informing the user of the vehicle proximity from the vehicle stop to thereby indicate impending arrival of the vehicle at the vehicle stop.

1 6. The system of claim 5, further comprising

2 means for making a notification call to the user when the vehicle is within a
3 predetermined proximity from the vehicle stop to thereby further indicate impending
4 arrival of the vehicle at the vehicle stop; and

5 a means for providing a report regarding travel status of said vehicle during the
6 notification call.

1 7. A method, comprising the steps of:

2 monitoring travel of a moving object;

3 contacting one or more personal electrical communications devices associated
4 respectively with one or more users before the moving object reaches a predetermined stop
5 location; and

6 during contact with the one or more personal electrical communications
7 devices, respectively and individually (a) informing the one or more users that the
8 moving object will be delayed in reaching the predetermined stop location and (b)
9 informing the one or more users of the proximity of the object from the predetermined
10 stop location to thereby indicate impending arrival of the moving object at the
11 predetermined stop location.

- 1 8. A system, comprising:
2 means for monitoring travel data associated with a vehicle;
3 means for comparing planned timing of the vehicle along a route to updated
4 vehicle status information;
5 means for contacting a user communications device before the vehicle reaches a
6 vehicle stop along the route; and
7 means for informing the user of the vehicle delay with respect to the vehicle
8 stop and of updated impending arrival of the vehicle at the vehicle stop, based upon
9 the updated vehicle status information and the planned timing.